



AVON VALLEY
CYCLERY

PRODUCT RETURN FORM

We're sorry you need to return an item to us but it's no problem, simply fill in the details below and send it back to us. We'll be in touch to arrange a refund or replacement within 5 days of its arrival.

Please enclose a copy of the receipt and return to

FAO Customer Returns
Avon Valley Cyclery
Brunel Square
Bath
BA1 1SX

Your Name:

.....

Your Address:

.....

.....

.....

Telephone number:

.....

Email address:

.....

Item being returned:

.....

Quantity:

.....

Is this a warranty return?

Yes / No

(Delete as appropriate)

Would you like a replacement?

Yes / No

(Delete as appropriate)

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Reason for Return

(please specify)

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If multiple items are to be returned, please list items on reverse of this sheet. Please ensure all items packed securely and ideally returned with trackable service. Proof of postage is not proof of delivery and Avon Valley Cyclery assumes no responsibility for returned items lost in the post. All items will be checked and processed within 5 working days of arrival.